



LIMITED 2-YEAR WARRANTY

RADIX TRAIL CAMERAS hardware products are warranted for two (2) years. If during this period, through normal use, a hardware product becomes defective due to defects in materials or workmanship, RADIX TRAIL CAMERAS will either repair or replace the product. This warranty is void if a product failure results from accident, abuse, improper use by Buyer, improper use by person connected or not connected to Buyer by means of family or friendship, disassembly, or unauthorized maintenance or repair. Software products are licensed to Buyer under the terms of the applicable RADIX TRAIL CAMERAS software license (contained within installation programs). If a user wishes to review the software license agreement before purchasing products from RADIX TRAIL CAMERAS, a copy of the software license may be obtained by request. Buyer must obtain a Return Authorization Form from RADIX TRAIL CAMERAS before returning any product(s) for repair or replacement. If RADIX TRAIL CAMERAS concludes that a returned product is not defective, Buyer will be notified, the product will be returned to Buyer at Buyer's expense, and Buyer may be charged for RADIX TRAIL CAMERAS' examination and testing of the product. This limited warranty is the sole warranty for hardware and software products offered by RADIX TRAIL CAMERAS, and RADIX TRAIL CAMERAS shall not be liable for any amounts for said product(s) except in compliance with this warranty.

With this offered warranty, your camera must be registered within 30 days of purchase for the warranty to be valid. It's very important for Radix to know our customers so that we can assist you if you should ever have an issue with your camera. Once you receive your camera, please fill out the RADIX TRAIL CAMERAS WARRANTY REGISTRATION on our website.

Here's what to do if your camera is damaged:

1. Contact Radix immediately to start the return process.
2. We'll send you a Return Authorization Form(RAF) via email.
3. Once Radix has received your camera and RAF and can verify that the problem is covered, we'll make a quick repair, or Radix will ship you a new camera so that you can get back to business.

Prior to sending your camera back with the RAF, please include:

- All parts of said product including strap, cord, user manual, and the original box that the camera was in.
- A Non-PO Box Full Return Address
- A Completed copy of the warranty form AND proof of receipt
- Please remove all accessories from the camera(s) (i.e., SD cards, batteries, etc.) before shipping.

PLEASE SEND RETURNS TO:

Radix Trail Cameras
Attn: WARRANTY CLAIMS
12486 Route J40
Milton, IA 52570

INTERNATIONAL CUSTOMERS

Please note, internationally ordered products are not covered by our warranty policy. For international customers who would like to make a claim, send your trail camera to the previously listed address for Radix with \$50 USD (in a reputable form) to cover the cost of return shipping to you.

WARRANTY EXCLUSIONS

Warranty Void Conditions – The Radix Trail Cameras' 2-Year Warranty is non-transferable and does not cover any failures or defects caused by one or more of the following: abuse, alterations or modifications not performed by Radix Trail Cameras, poor or improper handling, any accidental damage, shipping damages, power failures/surges, improper battery use, lightning or weather related conditions, or abnormal use. Warranty does not apply to any product or part thereof where the original serial number has been altered, modified, defaced or removed.